



Stand out from the crowd...

# LUTCF & FSS

Sales Training and Development Designations

**Take advantage of the strategic partnership between Insurance and Financial Practitioners Association of Singapore (IFPAS) and The American College to earn these valuable credentials.**

**Learn it, Live it**

Why LUTC and FSS courses? Because you'll get:

- **Achievement.** Increase your production and income.
- **Interaction.** Benefit from live coaching, mentoring, and networking.
- **Relevance.** Learn from up-to-date study materials written by industry experts.
- **Practical.** Supplement knowledge with experience.
- **Essential.** Get the basics of prospecting, meeting client needs, business insurance, estate planning, and more.

**For new financial planning and insurance professionals and support staff:**

- Helps get your career off to a fast and productive start.
- Fine-tunes your marketing and prospecting skills.
- Improves the quality of service from sales support professionals.

**For Experienced professionals:**

- Sharpens your sales skills.
- Enhances your technical product knowledge.
- Increases your understanding of planning and insurance applications.

***Designed for students who like face-to face interaction with moderators and peers.***

| MODULES                 | LUTCF DESIGNATION    | FSS DESIGNATION                                 | LUTCF & FSS DESIGNATIONS |
|-------------------------|----------------------|---|--------------------------|
| FA 200                  | Choose any 5 Modules | Choose any 3 modules from FA 200 to FA 261& 264 | Y                        |
| FA 201                  |                      |   | Y                        |
| FA 202                  |                      |   | Y                        |
| FA 251                  |                      |   | Y                        |
| FA 261                  |                      |   | Y                        |
| FA 264                  |                      |   | Y                        |
| FA 290                  | Y                    | Y   | Y                        |
| FA 262                  |                      | Y   | Y                        |
| FA 263                  |                      | Y   | Y                        |
| Total Modules required* | <b>6 modules</b>     | <b>6 modules</b>                                | <b>9 modules</b>         |

*\* To complete modules within a 5 year time frame.*

*\* Y - Compulsory/Mandatory*

## Your LUTC and FSS programs of study

| Course   |  |
|--|--|
| <p><b>FA 200 - <i>Techniques for Prospecting (Prospect or Perish)</i></b></p> <p>Identifying, selecting &amp; approaching prospects</p> <p>Creating prospect awareness, target marketing concepts &amp; qualifying prospect</p> <p>Overcoming psychological barriers to prospecting</p> <p>Strategic, tactical &amp; operational business planning processes</p> | <p><b>FA 262 - <i>Foundations of Financial Planning (An Overview)</i></b></p> <p>Six-step financial planning process</p> <p>Insurance, investment &amp; risk management planning</p> <p>Income tax, retirement &amp; estate planning</p> <p>Employee benefits, CPF and MediShield</p>  |
| <p><b>FA 201 - <i>Techniques for Exploring Personal Markets</i></b></p> <p>Penetrating the personal markets using life-cycle marketing strategy</p> <p>Market segmentation</p> <p>Recognising the common insurance and financial needs of your clients</p> <p>Application of the life-cycle marketing strategy into practice</p>                                 | <p><b>FA 263 - <i>Foundations of Financial Planning (The Process)</i></b></p> <p>Eight-step selling/planning process</p> <p>Identifying markets &amp; prospects</p> <p>Time-value of money, asset allocation, financial planning application</p> <p>Effective communication skills</p>   |
| <p><b>FA 202 - <i>Techniques for Meeting Client Needs</i></b></p> <p>Introduction of sales/planning process</p> <p>Total-needs selling, consultative selling process &amp; the needs for personal cover</p> <p>Fact finding process, implementation &amp; servicing</p> <p>Relationship building</p>   | <p><b>FA 264 - <i>Foundations of Investment Planning</i></b></p> <p>Overview of investment planning process</p> <p>Securities markets, regulations &amp; tax issues</p> <p>Investment returns &amp; investment risk</p> <p>Examining the various types of investment products</p>  |
| <p><b>FA 251 - <i>Essentials of Business Insurance</i></b></p> <p>Business continuation upon the death of business owner</p> <p>Buy-sell agreements planning</p> <p>Key-man insurance planning</p> <p>Basic estate planning for business owner</p>   | <p><b>FA 290 - <i>Ethics for the Financial Services Professional</i></b></p> <p>Ethical business decisions in the financial services industry</p> <p>Legal, compliance and practice standards</p> <p>Ethical approaches to placement, suitability &amp; risk of financial products</p> <p>Continuing education credits CPD</p> |
| <p><b>FA 261 - <i>Foundations of Retirement Planning</i></b></p> <p>Examining the retirement planning process</p> <p>Discusses the role of CPF, SRS, MediShield &amp; ElderShield</p> <p>Accumulation of retirement fund using various vehicles</p> <p>Estate planning and distribution needs</p>  |  |



### Course Fee

Tuition fee for IFPAS members are \$800 (excluding GST) per Module except for FA 290 which is at \$299. This includes all study materials, and the final examination. Non-members are to pay a surcharge of \$180 per module.

Each module is equivalent to 8 sessions of 2.5 hours per session.

CPD hours will be advised.



*Ready to drive your income higher?*

**Act Now!**

**Call the Education Department @ IFPAS (65) 6535 1221 or email at [Education@ifpas.org.sg](mailto:Education@ifpas.org.sg) for more details.**