

Understanding Motor Car Insurance

Programme Overview

This programme covers the key aspects of Private Motor Car Insurance policy provisions, claims handling and key underwriting considerations.

Who Should Attend

General Insurance Agents, General Insurance Brokers, Customer Service Officers and Marketing Executives.

Key Learning Outcomes

By the end of the programme, participants will be able to:

- Explain the various types of coverage of a typical Private Motor Car Insurance policy
- Understand policy conditions, Exclusions and Extensions
- Review relevant information in the Proposal Form and perform an underwriting assessment of the risk
- Explain the claim procedure and identify the documents required for registration and recording of claims
- Apply the relevant claim considerations to assess the validity of claims in accordance with policy coverage of the Motor Vehicles Act

Programme Outline

- Scope of Cover
- Proposal Forms
- Policy Conditions, Exclusion and Extensions
- Certificate of Insurance, Cover Notes, Endorsements and Renewal Notices
- Claims Forms and Handling Procedure
- Underwriting considerations

Duration

4 hours