

A Practical Understanding of Public Liability & Professional Indemnity Insurance

Programme Description

This programme covers the key elements of Public Liability & Professional Indemnity policies including claims handling and key underwriting considerations.

Who Should Attend

General Insurance Agents, General Insurance Brokers and Customer Service Officers. Also suitable for Underwriting Assistants and Underwriters, Claims Assistants and Executives and Business Development and Marketing Executives

Key Learning Outcomes

By the end of the programme, participants will be able to:

- Describe the coverage of Public Liability & Professional Indemnity Insurance policies
- Review relevant information in the Proposal Form and perform an underwriting assessment of the risk
- Understand the extensions of cover commonly used for such policies
- Explain the claims procedure and identify the documents required for registration and recording of claims

Programme Outline

- Scope of Cover, Policy Conditions, Exclusions and Extensions
- Rating and Underwriting Considerations
- Proposal Form
- Policy Wording
- Claims Form
- Claims Handling Procedure
- Other Policy Provisions

Duration

4 hours