

# Understanding Work Injury Compensation Act (WICA)

## Programme Overview

This programme covers the key elements of Work Injury Compensation Act (WICA) policy provisions, claims handling and key underwriting considerations.

## Who Should Attend

General Insurance Agents, General Insurance Brokers, Customer Service Officers and Marketing Executives

## Key Learning Outcomes

By the end of the programme, participants will be able to:

- Understand what is 'Liability Insurance'
- Appreciate the benefits which an employer must provide under WICA policy
- Understand policy conditions, Exclusions and Extensions
- Review relevant information in the Proposal Form and perform an underwriting assessment of the risk
- Explain the claim procedure and identify the documents required for registration and recording of claims

## Programme Outline

- Basics of Liability Insurance
- Employer's Liability Towards his Workmen
- Benefits under WICA
- Policy Conditions, Exclusion and Extensions
- Certificate of Insurance, Cover Notes, Endorsements and Renewal Notices
- Claims Forms and Handling Procedure
- Underwriting information and considerations

## Duration

4 hours